

Shorelines

NEWSLETTER OF THE PROBUS CLUB OF NORTH SHORE VANCOUVER

MARCH 2013

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March Meeting at Capilano Golf and Country Club 420 Southborough Drive, West Vancouver, 604-922-9331



Monday, March 11th

with speaker

Detective Mark Fenton

Vancouver Police, Technological Crimes Unit, Internet Investigations
“Internet Scams, Shams and Flim Flams”

Join Mark as he takes us on a wild ride through the underside of the Internet. Mark will walk us through the most common online scams showing us how they work and how best to protect yourself online. He will also touch on the most common mistakes business owners make when it comes to allowing the Internet in the work place.

Mark Fenton has built a strong reputation as both an Open Source Investigator and sought after instructor and guest lecturer. In the previous 8 years as a full time member of the Technological Crimes Unit, and a 25 year veteran of a major Canadian police force, Mark has recovered approximately \$600 million in compromised financial data. He has provided crucial intelligence in relation to a number of high profile data breaches across North America which resulted in the successful arrests of a number of global suspects. Mark has also been recognized at the BC Provincial Court level as an expert on social media.

Mark is a guest instructor at the BC Police Academy lecturing the police cadets on computer crime, as well as a sessional instructor at the Justice Institute of BC where he teaches Internet Investigative courses. He is considered the departmental in-house expert regarding the Internet and is the only departmental trainer for Internet Investigations. He is responsible for the implementation and training of all investigative sections in how to use the Internet as both a research and investigative tool.

Mark Your Calendars with these Important Dates...



Next Meeting at Capilano Golf and Country Club

- Monday, April 8th - Fred Wah, Poet Laureate of Canada
[Click here for more information](#)

Upcoming Special Event - see page 2 for more details

- Covanta Tour, Waste to Energy - Monday, March 18th
- VanDusen Gardens Tour - Monday, May 6th

President's Notes



I want to personally thank our Management Committee for their stellar performance during my 'escape from winter' trip to Arizona. As with any enterprise, the involvement of talented people in important roles holds the keys to success and we are fortunate that our club has such a dedicated team. Sadly, we lost a devoted colleague in Ron Penhall, our long-time Communications Chair. His cheerful presence will be missed.

Exciting schedules of speakers and events continue to be developed and we will be looking for your formal feedback and suggestions shortly. We are 380 members strong and counting – the logistics are getting interesting.

I must admit that I have missed being at our meetings the past two months and look forward to rejoining all of you in March.

Fraser Grant



February Greeters



Phil Boase and Keith Pople

Special Events

UBC Wine Research Centre -

This was a great event. Special thanks to Colin Ritson who ably organized the wine tasting.

Covanta – Waste to Energy, 18 March, 2013

Garbage does not have the same cachet as wine but this tour should prove that it also can be very interesting. The morning group will meet at the park-and-ride at Park Royal North at 9:30 AM and the afternoon group at 11:30 AM. Register with Colin Ritson at 604.926.6976 or e-mail at colinritson@shaw.ca or Mike McMahon at 604.926.1088 or e-mail at mike@mcmtax.com.

Please remember that long sleeve shirts, long pants and sturdy walking shoes are mandatory.

VanDusen Botanical Garden Tour - 6 May

Location: 4251 Oak Street (Oak and 37th)

Date: Monday, May 6th

Time: Lecture 9:30AM; Small group guided tour 10:45AM

Price: \$21 per person (Attendance limited to 100)

May is a prime time to view the blossoms in the 55-acre VanDusen Garden with its 7,500 plant varieties from around the world. (See: <http://vancouver.ca/vandusen>). We have arranged a customised tour of the Garden that will consist of a 45 minutes lecture by Garden Director Harry Jongerden after which attendees will be split into small groups for docent-led tours that will allow for more personalised viewing of the gardens. This programme is quite unique and enriched. It offers you the opportunity to explore the Gardens with experts in a way that you simply could not if you were to visit on your own.

The cost will be \$21 per person. The number of attendees as noted above, is restricted to 100 so early registration is recommended. Guests are welcome. Many of you have already indicated that you wish to attend. Please note that you are not officially confirmed until we receive payment.

Lunch will not be provided as part of the tour but there are two food establishments on site – Truffles Fine Foods Café (located in the Visitor Centre) and Shaughnessy Restaurant (adjacent to the garden).

If you would like to attend and have not already done so, please contact Mike Sommers at mikesommers@shaw.ca or Barry Heselgrave at bach@ripleroad.com. To confirm your registration, please mail your cheque to: The Probus Club of North Shore Vancouver, P.O. Box 92042, West Vancouver, BC, V7V 4X4.

Mike McMahon

New Members Welcomed and Introduced at February Meeting



Alec Caruth
Property Development



Charles Handy
Manufacturing



Garrett Polman
Foreign Affairs



Laurie Tuttle
Teacher

Brief Backgrounds of a Few Recent New Members



Ray Saadien (*member since October 2012*) was born in Cape Town, South Africa where he graduated with a B. Sc. (Geology) from the University of Cape Town, and presently lives in West Vancouver. Ray worked with mining operations in Rhodesia (asbestos), Zambia (copper), Quebec (iron) and Saskatchewan (uranium). After his mining industry career, Ray began a 27 year career as a broker/geologist with Yorkton Securities and Canarim Investments. Outside his career, Ray has served as leader, Cub/Scout Master with Boy Scouts of Canada.



Frits Tenge (*member since December 2012*) was born in Amsterdam, Holland where he graduated in Mechanical Engineering from HTS Engineering College, and presently lives in West Vancouver. Frits began his working career in Winterthur, Switzerland with a long established public listed Swiss engineering, manufacturing and service company, Sulzer Bros. Ltd., formed in 1834! He worked for the company in various engineering functions from 1961 to 1997 in Winterthur, Montreal and Vancouver.

Remembering Ron Penhall (1927 - 2013)



Ron Penhall was a Charter member in September 2003. He was born in Saskatchewan and proud of his roots, which made him the person everybody knew in his 67 years in Vancouver. His brief stint as a soldier fired his passion for collecting Canadian and British medals awarded for special gallantry in wartimes. He brought the same passion to his successful business life. In his personal life and in business his enthusiasm, his heart and his smile were larger than life, and his sense of humour unforgettable.

Ron brought his enthusiasm and devoted service to Probus, volunteering from the start whenever needed, particularly assisting the Communications Committee and later serving as its Chair and a Management Committee member since 2007. And, for years we knew him as our dedicated smiling Club photographer. Ron was an exceptional person: "Let's not CRY because he has gone, let's SMILE because he happened!"

Probus Golf

Golf with your Probus Pals on the Third Monday, May to September
Venues and Competition Details to be Announced
Mark your calendar for a Start close to Noon



There is no registration fee but \$10 (for prizes) will be collected at each event. Dinner will be optional and at your own expense. Please include your handicap factor when expressing interest. If you are interested in joining us for an informal game of golf please respond to **Phil Boase** at pjboase@telus.net.

Last Month Speaker - Vancouver Coastal Health



Speaker Kip Woodward with Don Leier

The goal of providing a modern and sustainable health care system is both complex and expensive. It is an industry where there is no control over demand, major policies or revenues. Regardless of cost of procedures, the health care must be provided. In spite of this, quality health care is provided by many highly dedicated people. The result is that we have one of the highest life expectancies in the world.

While doing its best, the Canadian health care system faces many challenges: high costs, difficulty in seeing a doctor, both during office hours and after, and the high use of hospital emergency wards.

Since 2000, BC went from having the highest health care costs per capita in Canada, to the lowest, along with Quebec. Administrative costs are 3.4% of the overall budget, and VCH has *the lowest hospital standardized mortality rate*. This means the “lowest number of deaths not expected to occur in hospitals.”

On average “in a 24 hour period, VCH handles 914 emergencies, performs 316 elective surgeries, handles five life, or threatened organ cases, among many other duties, and spends \$8 million.

Health care costs are distributed based on population of that district. This puts a strain in VCH because of so many out of district patients that come in for special services, the high cost of the downtown east side residents, and the health demands of First Nations patients. Woodward said that, “funding should be tied to outcomes and incentives, the business drivers that are really under our control.” Funding of doctors is separate and not controlled by VCH.

VCH has a number of innovative strategies to address problems. “We put people first; this means staff and patients. We are patient oriented, not provider oriented.” Transparency is part of this. All the important facts are available on the VCH website. Copy and paste this link in your browser <http://www.vch.ca/media/Our%20Health%20Care%20Report%20Card%20-%20December%205,%202012.pdf>

When this openness was first brought in, the provincial

government didn't like it, but now has embraced it. Another strategy is innovation in delivery of care. For example, new policies in ER, and for birthing have greatly reduced patient times and increased efficiency. This also saves money. Patient evaluation twice a day, instead of just in the morning has resulted in faster patient discharge rates. There is a program whereby elderly people may be seen first in their homes to see if they need to be hospitalized.

With an organization this large, there are many human resources issues. Employee sick leave is a huge expense so an Attendance and Wellness program has been instituted. This has reduced sick time by a significant amount. Appropriate manpower continues to be a problem. The universities are turning out too many specialists who cannot find positions, and not enough GP's. There is also the issue of doctors not wanting to work in isolated communities, so more cases have to come to Vancouver for treatment. Better coordination between the universities and health boards is being sought. Health ministers change on average every eighteen months, so they hardly get a chance to learn the system. There has been no overall reform in provincial health care for many years, and is long overdue. VCH has many other challenges to face and overcome, but nevertheless continues to provide excellent results.

Ken Bryden

Monthly Quote

“The quality of life is determined by the focus of your attention.”

-Author Unknown

Meetings

Second Monday of each month, except when changed to avoid conflict with special holidays on that day; in addition, our Christmas Luncheon replaces the December meeting.
Dress Code: Business Attire. Jeans are **NOT** permitted.

Coffee and fellowship: 9:00 am to 9:45 am

Club business and speaker: 9:45 am to 11:30 am

Members are welcome to bring a guest to a meeting.

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Editorial contributions and comments are welcomed
and may be sent by e-mail to :

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